

VIM Integrated Invoice Cockpit Missing Goods Receipt (M&O)

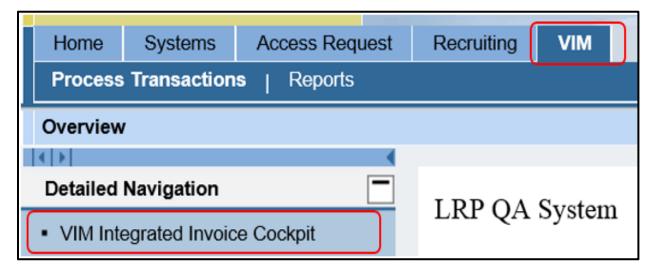
Overview

Invoice is missing Goods Receipt and will not post to reference Purchase Order until there is matching Goods Receipt quantity.

Exception Reason: Missing GR(M&O)

Instructions

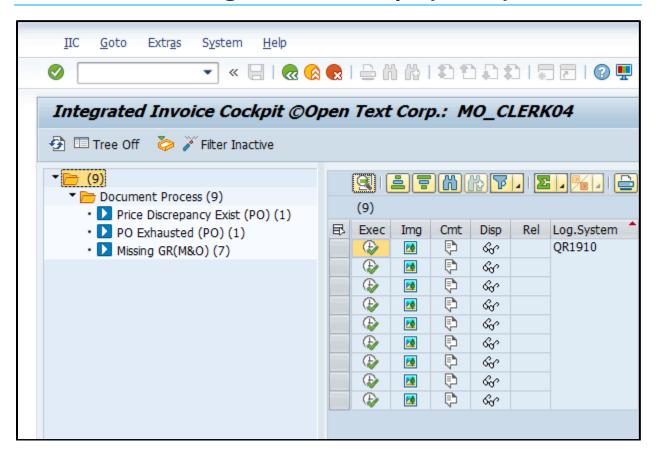
- Login to SAP to access VIM
 - VIM will be another accessible main tab in SAP
- ☐ VIM Portal: VIM | Process Transactions | VIM Integrated Invoice Cockpit (IIC)



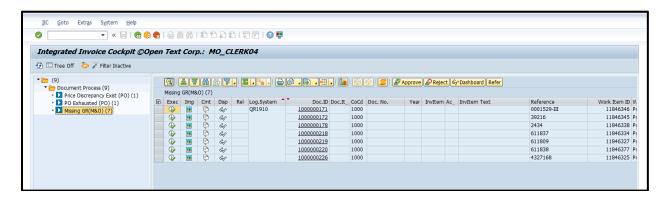
- □ Click ▶ symbol next to the folder to expand
 - Each invoice issue is categorized with a number count



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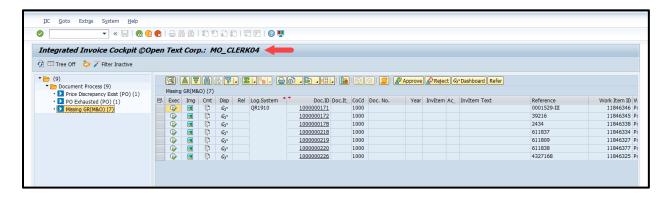
- Click on each invoice category to see the list of invoice/s
 - Use bottom scroll bar to access more columns such as Purchase Order, Vendor Name, Invoice, Exception Text, Discount, etc
 - Any column can be sorted or filtered by using the various function icons





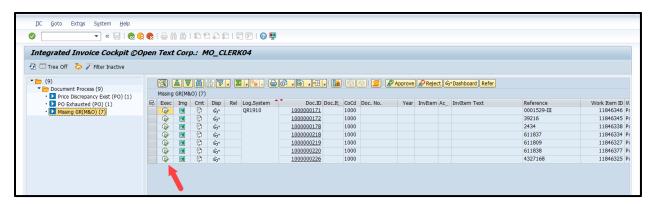
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☐ For Exception Reason, Missing GR (M&O), the invoice will automatically route
to the M&O Clerk for further review and approval



Click "Execute" icon to access invoice for review

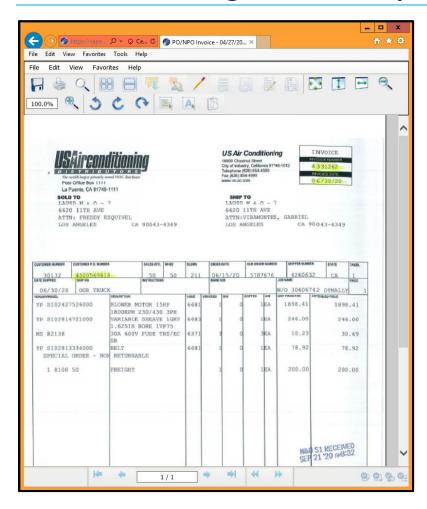




- A separate screen displaying the invoice image will appear
 - User can close the invoice image window or keep window open to review



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• Click "Yes" if Security Alert window appears



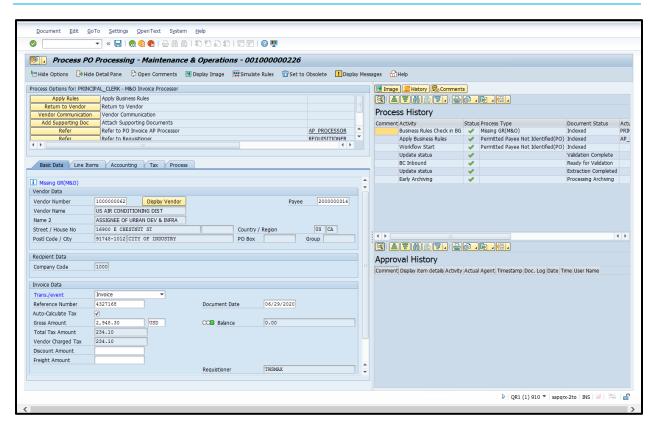
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■ Process Options and other DP Document fields are now accessible



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Invoice is <u>correct</u> → Enter Goods Receipt in Maximo

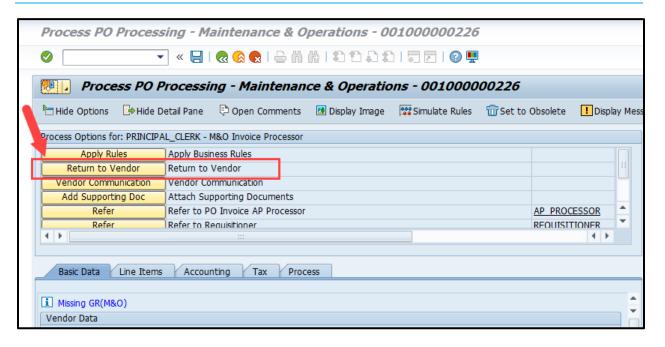
- Maximo Goods Receipt entry will interface to SAP
 - Refer to Maximo Job Aids for Goods Receipt entry, if needed
- Invoice will auto-post when there are no other invoice issue(s) and matching Goods Receipt is in place. (GR qty = IR qty)

Invoice is incorrect → Reject invoice to Vendor

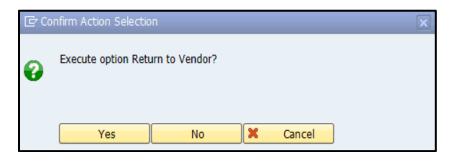
Click "Return to Vendor"



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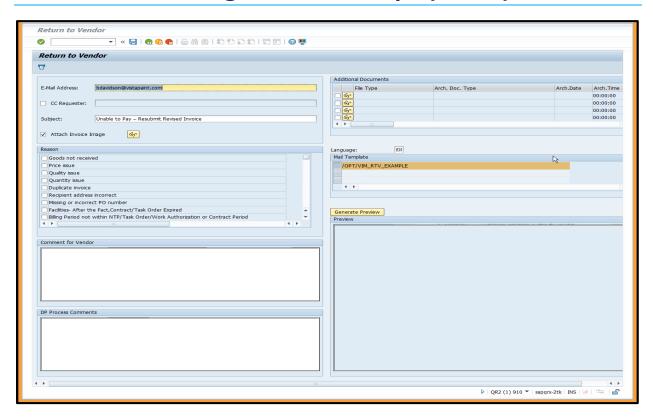
- "Confirm Action Selection" window will appear
- Click "Yes"



"Return to Vendor" screen will appear



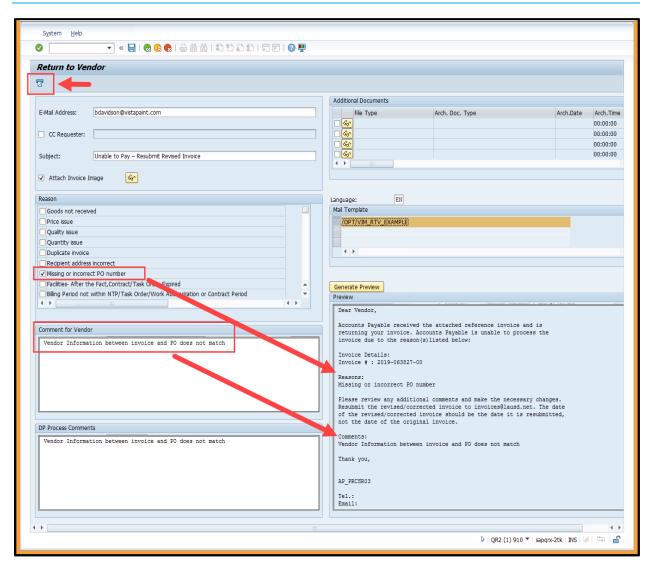
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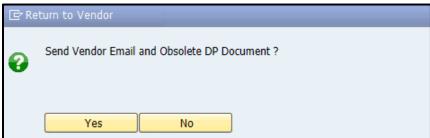


- Confirm vendor email address
 - If incorrect, delete current information and enter correct vendor email address
 - Additional email address(es) can be added in Email Address field, if needed
- Subject field auto-populate with specific information
- "Attach Invoice Image" box is checked
- Check necessary box(es) in the "Reason" section pertaining to invoice issue(s)
- Enter necessary comment(s) in "Comment to Vendor" and "DP Process Comments" fields
 - "Comment to Vendor" this will appear on email communication to vendor
 - "DP Process Comments" this is an internal notation for VIM users
- Select Mail Template
- Click "Generate Preview" to view message in Preview section
 - Displays selected "Reason" and written "Comment for Vendor"
- Click "Send" icon
- "Return to Vendor" window will appear
- Click "Yes"



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■ Email notification will be sent to the vendor



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■ Invoice will be obsoleted (deleted) from the workflow